



Provincial Health Authority Reform

The Hela experience

Overview

- Hela PHA – brief background
- Success factors
- Potential to replicate nationally



WELCOME TO HELA PROVINCIAL HOSPITAL



- Emergencies → 24hrs – everyday
- Outpatient Clinics → 9am – 4pm everyday
- Visiting Hours → 7am – 8am
12md – 1pm
5pm – 7pm



Hela PHA

- Established in October 2016
- Highly challenging operating context
- 2015 SPAR: ranked Hela 5th – improved to 3rd in 2017

Success factors

Broadly grouped under three key themes:

1. Governance and Leadership
2. Health Financing Reforms
3. Effective partnerships

Governance and Leadership

- PHA structure
- Proactive PHA Board
- Administrative leadership and staffing reforms
- Mandatory plans and policies in place
- Political leadership



Health Financing Reforms

- Payment of Health Function Grants to PHA
- Comprehensive approach to health budgeting
- Facility-based budgeting.
- Use of incentives to drive improved service delivery

Effective partnerships

- PHA-led partnership approach
- Formalised agreements with clear accountabilities
- Private sector engagement
- Engaging churches at all levels

Potential for replication

- Ensure PHA Board architecture is in place
- Engage political leaders
- Trial a package of health financing reforms
- Make partnerships central to service delivery